



Alternative Dispute Resolution System

ADR UBUNTU

**REFERRAL CLAUSE FOR
ALL AGREEMENTS**

5 January 2024

ADR UBUNTU RULES/1/2024

ADR UBUNTU REFERRAL CLAUSE
- ALL AGREEMENTS -

DISPUTE RESOLUTION

Any dispute between the Parties arising out of this Agreement or its legality or its enforceability or the interpretation thereof, that cannot be resolved within 5 (five) calendar days (Monday to Sunday), shall be referred to the ADR UBUNTU platform (“Platform”) for mediation, by either of the Parties, by way of electronic notice to the other Party via the mobile number/s and/or email address/es provided in this Agreement.

The Rules for Mediations as set out on the Platform shall be applied.

This clause is a separate, divisible agreement from the rest of this Agreement and shall remain in effect, even if the Agreement or part thereof, is terminated, nullified, cancelled or found to be invalid, for any whatsoever reason or cause.